



IMPORTANT INFORMATION - Return to normal school in Term 2 commencing on Monday 25th May 2020

To all schools and parents / guardians,

With QLD Schools returning to normal services from Monday 25th May 2020 please note the following updates and reminders for our school bus services.

TIMETABLES

Brisbane Bus Lines will continue to operate to our normal school bus timetables from Monday 25th May.

SOCIAL DISTANCING AND BUS SANITATION

Please see below an extract from QLD Dept of Education regarding guidelines on school transport in the current climate.

Will my child still be able to access school transport arrangements? Yes.

Normal school transport arrangements will apply. Physical distancing requirements are exempt for public transport (including buses), however physical distancing guidelines should be followed at bus interchange locations, pick-ups and drop-offs and on other shared transport services.

Transport operators will ensure that buses and surface touch points are cleaned according to COVID-19 cleaning and disinfection recommendations.

Please click here for further information on the Department of Education website.

CASH HANDLING AND BUS PASSES

Our drivers continue to accept cash as fare payment and have access to PPE (Personal

Protective Equipment) including gloves for hygiene purposes.

All students that are registered for School Bus Travel Assistance are required to present their bus pass for inspection by the driver **EVERY** time they travel. Failure to produce a valid bus pass will mean your child's details will be recorded as a Fare Evasion infringement under the QLD Transport Student Code of Conduct practices.

Students who need to pay a cash fare are still required to either present cash to the driver, or purchase a 10-trip ticket, which the driver sells. 10-trip tickets are to be considered as cash and cannot be replaced if lost. Failure to pay the full amount of a cash fare will mean your child's details will be recorded as a Fare Evasion infringement of the QLD Transport Student Code of Conduct practices.

FARE EVASION

Repeat offences of failure to show a valid bus pass, or failure to pay the required cash fare, is considered "Fare Evasion" under the QLD Transport Student Code of Conduct, and may result in your child being suspended from travel on our services.

STUDENTS WHO ARE NOT ELIGIBLE FOR QLD TRANSPORT SCHOOL BUS TRAVEL ASSISTANCE (PAY THE FULL CASH FARE)

Parents of students who do not currently hold a Brisbane Bus Lines school bus pass are encouraged to register for one by completing a School Bus Travel Registration Form, available on our website.

Registration ensures:

- We have emergency contact details for you
- We can keep you updated with changes to our school bus network
- We can issue your child with a valid ticket to travel (bus pass) for our services
- We will be able to issue one of our new TransportMe smart cards once we are ready to implement our new cashless fare system

More information will be forthcoming once TransportMe is ready to implement. It will be a requirement that ALL students are registered and use our smart cards for bus travel.

Let's hope we all have a successful transition back to our "new" normal.

The BBL Team